**SCHEME OF WORK FOR SS3 FIRST TERM**

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| **WEEK** | THEME | CONTENT | TEST QUESTIONS |
| **SS3-FIRST-2** | Dealership | Detail explanation of Dealership, area of dealership, functions of Dealers in GSM business: Objectives, Problems and Prospects of Dealership. | 1. What’s Dealership. 2. Outline the function of a dealers. 3. State the problems involve in mobile phone dealership 4. Outline possible solutions to the above problems |
| **SS3-FIRST-3** | Service Centers | Service Centers and Service center management, SLA, SLM | 1. What is a service center 2. What are the functions of a Service center. 3. What are the requirements of a Service Level Agreement (SLA). 4. Briefly describe Service Level Agreement |
| **SS3-FIRST-4** | Managing a mobile phone business | Risk analyses, costing, return on investment etc. | 1. Outline three methods of costing. 2. What do you understand by risk analysis. 3. In starting a GSM business what are the possible risk that should be accounted for. 4. What do you understand by Return on Investment |
| **SS3-FIRST-5-6** | Measuring Instrument | Principle of Operation and protection of Measuring Instrument, instrument to include, moving Iron, moving coil, ammeter, ohmmeter, transistor meter, wheat stone bridge, and signal generator,. Application Advantage and Disadvantage, Conversion Ammeter and voltmeter, Using multiplication shunt. | With the aid of simple and clear sketches. Briefly describe the following   1. Moving coil ammeter. 2. Moving iron ammeter 3. Signal generator 4. Wheatstone bridge 5. Give two safety procedure for each of the above equipments |